



THE Bidvest GROUP LIMITED

Deli XL Belgium - online sustainability report

At Deli XL Belgium, sustainability covers economic, ecological and social factors. In addition to creating benefits for society, we expect to achieve several direct advantages for our company, including cost reduction, improved motivation and innovation, enhanced employee cohesion and confidence and increased competitiveness.

Our overarching sustainability goal is to gather all the programmes we have initiated into a unified project, bringing our people together around common objectives. To do this, we have implemented a global sustainability programme called 'Start to Save'.

This project has five development goals:

1. to measure and improve our sustainability performance
2. to offer sustainable products and services to our customers
3. to minimise the effects of our activities on environment
4. to develop a work environment in which employees can grow and reach their potential
5. to communicate with stakeholders

This year, we produced our second company sustainability report based on Global Reporting Initiative (GRI) guidelines. This report, which details our sustainability activities and highlights our future actions, is available from October on our web site, www.delixl.be

Deli XL Belgium has implemented several sustainability programmes. We have:

- continued the activities in our 'Energy Saving Plan'
- reduced our paper use
- implemented the use of FSC-certified paper
- developed our range of organic food products
- conducted a study on ergonomics and the security of our drivers
- extended our frozen food department (now 1500m²) to achieve better security and working conditions

In the future, we intend to:

- produce a 'sustainability best practice' guide for our employees
- improve our waste management process
- conduct an environmental study
- calculate our carbon footprint
- develop sustainability specifications for suppliers