

Glossary



This symbol indicates that further detailed information is available

ABET	Adult basic education and training
ACSA	Airports Company South Africa
ART	Anti-retroviral treatment for those suffering from or exposed to HIV/Aids
ASATA	Association of South African Travel Agents
ATM	Automatic teller machine
BBBEE	broad-based black economic empowerment
BEE	black economic empowerment
BFFF	British Frozen Foods Federation
CSI	Corporate social investment
CFL	Client for life
CPI	Consumer price index
CPIX	Consumer price index excluding mortgage repayments
DSM	Demand side management
dti	South Africa's Department of Trade and Industry
EFMA	European Forms Manufacturing Association
EMS	Environmental management system
EOWA	Equal opportunity for women in the workplace act
Eskom	South African national electricity supply company
FWD	Federation of Wholesale Distributors
GDP	Gross domestic product
GRI	Global Reporting Initiative
HACCP	Hazard analysis critical control point
HDI	Historically disadvantaged individual
IAS	Investment Analysts' Society
IFRS	International Financial Reporting Standards
IIP	Investors in people
Industry charter(s)	Voluntary, wide commitments to black economic empowerment goals
ISO	International Organisation for Standardisation quality management and quality assurance series of standards (9000) and environmental management series of standards (14001)
JSE	JSE, South Africa
JIA	Johannesburg International Airport
KZN	KwaZulu-Natal
LGV	Large goods vehicle
NER	National electricity regulator
NOSA	National Occupational Safety Association
NPA	National Ports Authority
NPI	National Productivity Institute
OEM	Original equipment manufacturer
OFSCI	Optimum Foodservice Supply Chain Initiative
OHS	Occupational Health and Safety Act (No. 85 of 1993), South Africa
PPP	Public-private partnership
QMS	quality management system
QSR	Quick-service restaurant
SAA	South African Airways
SABS	South African Bureau of Standards
SARB	South African Reserve Bank
SANTACO	South African Taxi Council
SETA	Sectoral education and training authorities
STC	Secondary taxation on companies
Telkom	South African national telephone and telecommunications company
the Codes	Codes of good practice for broad-based black economic empowerment as published by the Department of Trade and Industry South Africa
VCT	Voluntary counselling and testing (HIV/Aids-related)

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